

# THE CASENEX FIVE-STEP CASE-ANALYSIS METHODOLOGY



# USING THE FIVE-STEP CASE-ANALYSIS METHODOLOGY



**ISSUES:** Identify issues, problems, dilemmas, and opportunities.



**PERSPECTIVES:** Consider different perspectives or take into account the values underlying individuals' actions.



**KNOWLEDGE:** Call up professional knowledge from academic preparation, educational theory, and practical experience.



**ACTIONS:** Apply knowledge and skills to make decisions.



**CONSEQUENCES:** Assess the consequences of decisions and outcomes of actions.

## **STEP ONE: Identify ISSUES**

**Perceive problems & opportunities**



**Focus on “acute” or  
“underlying” issues**

## **STEP TWO: Recognize PERSPECTIVES**

**1. VALUES**

**2. FEELINGS**

**3. SPECIAL KNOWLEDGE OF SITUATION**



## **STEP THREE: KNOWLEDGE**

**1. PERSONAL/PRACTICAL EXPERIENCE**

**2. THEORY/RESEARCH**

**3. “WANT TO KNOW” ?**

**4. FACTS FROM THE CASE**



# STEP FOUR: ACTIONS

1. SHORT TERM

2. LONG TERM



## **STEP FIVE: CONSEQUENCES**

**CONSIDER OUTCOMES OF ACTIONS**

